

— Technical Bulletin —

PRS Stops Working After Mac OS X 10.3.9 Update Is Installed

Apple has indicated that Java applications may stop working after the user has installed the Mac OS X 10.3.9 update. PRS is a Java application. If you recently installed the Mac OS X 10.3.9 update and can no longer run PRS, you will need to run the following update from Apple in order to resolve the problem.

The Apple Link

The link to the update that will solve the Java-conflict problem is:

<http://www.apple.com/support/downloads/javaupdateformacosx1039.html>

Follow the installation instructions provided with the download.